FM & COVID-19 Series #8
How to Prepare for Relapses and Closures
HOW TO PREPARE FOR RELAPSES AND CLOSURES – What the future holds for FMs
Topics:

- Adaptive triggering
- Potential changes for how we occupy and manage space
- How to increase service delivery flexibility through technology
- Strategies and innovations to help manage physical space in the future
- A frontline perspective
Adaptive Triggering & Impact on FM and Services

Sample Adaptive Trigger Globally

Impact to FM

• Service Delivery
• Space Usage
• Safety
• Cost
• Risk
COVID-19 client experience journey

Shock
Denial and disbelief

Realization
Confront the impacts and dynamics

Respond
Shelter in place drives workplace closures

Future-fit resiliency planning
Parallel path to more resilient and adaptive future state.

Adaptation
Shelter in place drives workplace closures

Workplace continuity
- Scale remote work program
- Communication / governance
- Scenario planning.

Productivity challenge
Improve productivity

Implementation
Implement the new vision

Reimagination
Establish a future vision

Long-term re-entry planning
Re-imagine workplace of the future

Interim re-entry
Prepare for buildings to re-open

Flourish
Feed, nurture and cultivate – thrive

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Service Delivery Flexibility Through Technology

Instant Site Visibility

Remote Facilities Management

Increased Safety Response

Dependable Vendor Ecosystem
Strategies & Innovations
FM + COVID-19 SERIES #9

IFMA’s Pandemic Manual: An Essential Guide for Crisis Planning and Management

Wednesday 20 May 10:00 am CDT