

# CAMP<sup>2</sup>USER'S GUIDE

IFMA CREDENTIALS

CREDENTIALS APPLICATION AND MAINTENANCE PROGRAM

# User's Guide for IFMA's Credential Application and Maintenance Program (CAMP)

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Contact Credentials Department: credentials@ifma.org

# Introduction to IFMA's Credential Application and Maintenance Program (CAMP)

Welcome to IFMA's Credential Application/Maintenance Program (CAMP). This user-friendly program allows you to apply for, complete and maintain your credentials and related information. You must complete the required course work before submitting your FMP or SFP application.

After you log in, you'll be able to:

- Submit IFMA credential applications
- Review IFMA credential requirements
- Pay for IFMA credential applications
- Review your credential status
- Update your personal information
- Review and update your CFM Maintenance Activities
- Review your credential and exam history
- Contact IFMA credentialing staff
- Download credential logos
- Print your transcript of CEUs earned through IFMA
- Review payment history and print receipts

If you require additional help with the CAMP program, you may call IFMA at

+1-713-623-4362 or email <u>credentials@ifma.org</u>.

# **Logging In**

## Log in Directly to the CAMP Website:

http://www.ifma.org/professional-development/credentials/manage-my-credentials

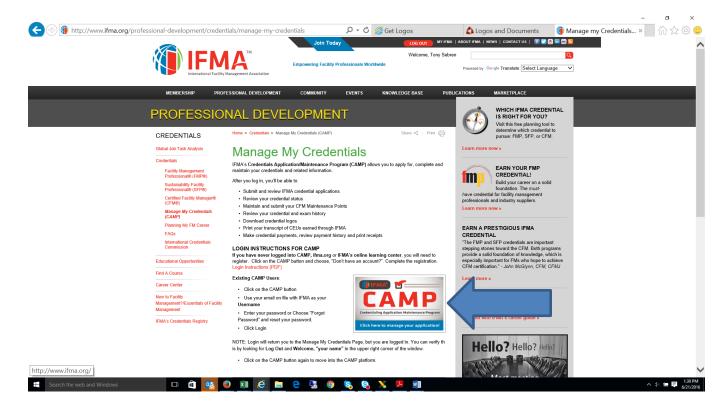
**Note:** To access CAMP, you will need to log in using your www.ifma.org username and password.\*

DO NOT CREATE A NEW RECORD. YOUR CREDENTIAL AND MEMBERSHIP INFORMATION ARE IN THE RECORD, WHICH HAS ALREADY BEEN ESTABLISHED IN CAMP. YOU WILL NEED TO USE THE EMAIL ADDRESS IN YOUR IFMA MEMBERSHIP RECORD OR YOU WILL INADVERTANTLY CREATE A NEW RECORD. IF YOU USE AN EMAIL ADDRESS THAT IS NOT IN YOUR IFMA RECORD, YOU WILL CREATE A NEW RECORD.

\*If you have participated in any of the following activities, you have a record in CAMP:

- IFMA membership
- Participation in any IFMA-sponsored events
- Bookstore purchases
- Prior credential applications or purchas

User this link to access CAMP: www.ifma.org/my-account/camp

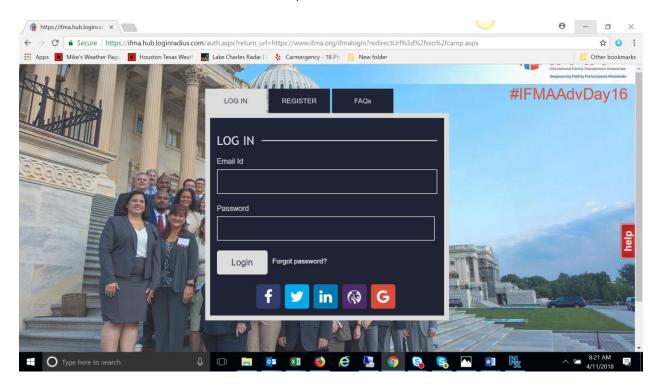


The email on file with IFMA will be your Username.

If you have previously logged in, and don't have your PW, choose "forgot password". You will receive a link to reset the PW. Login. This will take you back to the IFMA Home Page, but you will be logged in. To get to the "CAMP" button on the Manage my Credentials page, you must choose Professional Development > Credentials > Manage My Credentials. Click on the "CAMP" button and you will move into the CAMP program

If you have never logged into CAMP, ifma.org or the IFMA online learning center, using your email address, you will need to register your email as your UN, in order to do so.

If you receive a notice that you must have a valid user email to reset your PW, this means that your email must be registered and you must create the user. You will need to choose: "Register". This will create an account with the single sign-on program which is used to login. Follow those instructions, using the same email which is in your IFMA record. As long as you use the email address IFMA has on file, this will not create a new record.



#### Note:

 If you do not know which email is on file with IFMA, please call 713-623-4362 and a Member Services representative will assist you. • Do not use your social media account or a new email address for login. Doing so will create a new record that will not contain your credential information.

Once you are logged in, you will again see the Credentials Page for www.ifma.org. To get to the "CAMP" button on the Manage my Credentials page, you must choose **Professional**Development > Credentials > Manage My Credentials. Click on the "CAMP" button and you will move into the CAMP program.



Please check and verify your personal information before continuing into the program. If any corrections must be made, you will need to go back to the IFMA Membership Program to update and make changes.

If you need login assistance, you may call +1-713-623-4362

Please make certain that the email address listed is the one to which you want credential notices sent.

You can now access the applications and forms available in the program.

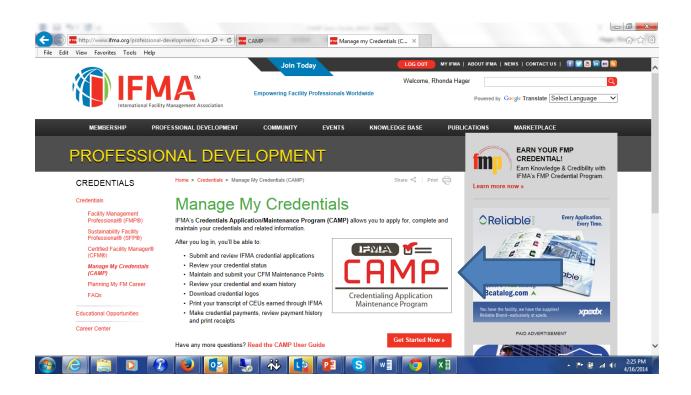
# Log in Using the IFMA.org Website - "My IFMA"

You can also reach the CAMP program through the IFMA website: www.ifma.org.

Log in to "My IFMA." After logging in, choose:

#### **Professional Development Tab > Credentials > Manage my Credentials**

You can use the "**CAMP**" graphic which will take you into the CAMP program to the Home Page.







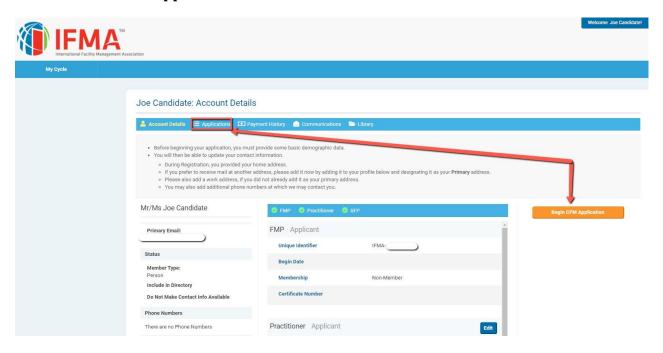


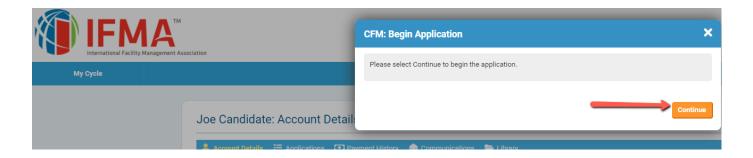
# **CFM Exam Application**

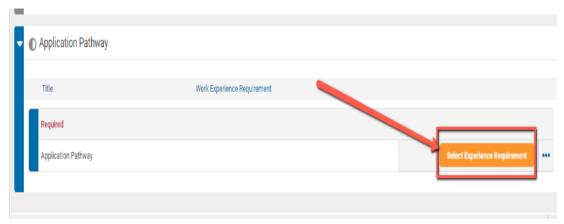
The application must be completed with sufficient FM experience and education historyto demonstrate the candidate's eligibility for the exam. Job duties for each position must be listed with enough detail to allow the experience to be assessed. At the end of the application, a summary of experience in each competency area must be listed.

NOTE: The Exam Application Program will time out. It is necessary for candidates to save the application frequently in order to prevent the loss of the information.

You may click on either the Begin CFM Application button or click on Applications in the tool bar to access the application.

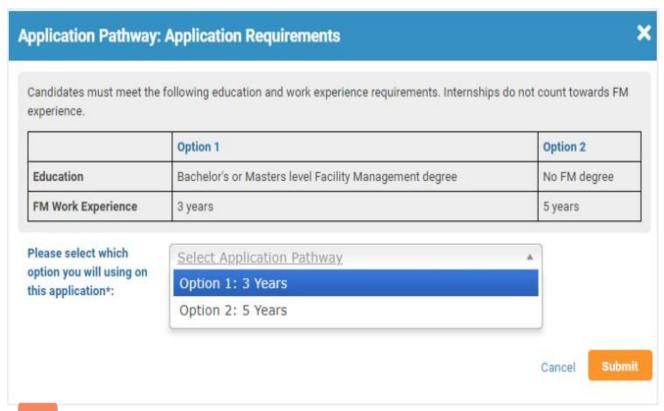






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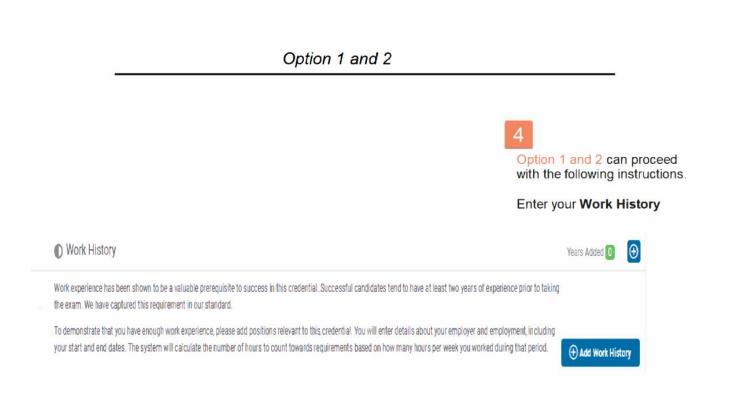
Click on Select Experience Requirements. This will determine your eligibility requirements that meets education and work experience.



2

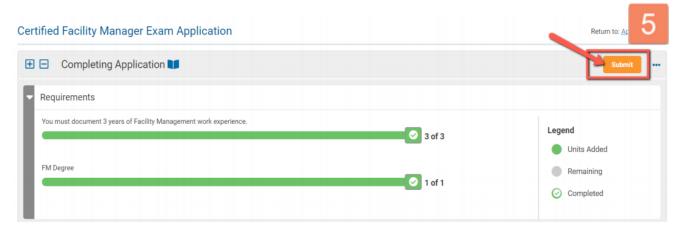
Identify with the option that meets your eligibility .

# Option 1 () Education History These are the long instructions. You can bold, italics, underline and dbullets and 1. numbered lists| and add link.5 (2) Add Education History (2) Add Education History (3) Click on + Add Education History Complete the required information.

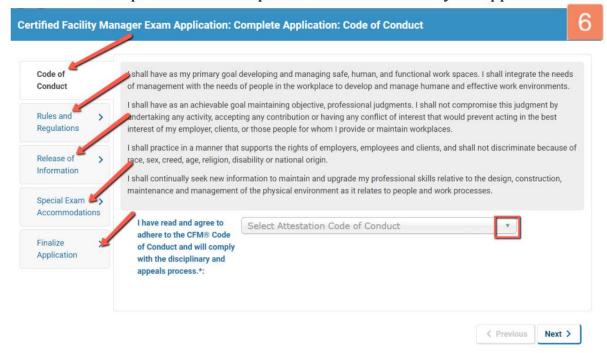


Once you have completed all of the required forms the top of the application will change to green indicating you are can submit your application.

#### > Select the **Submit** button



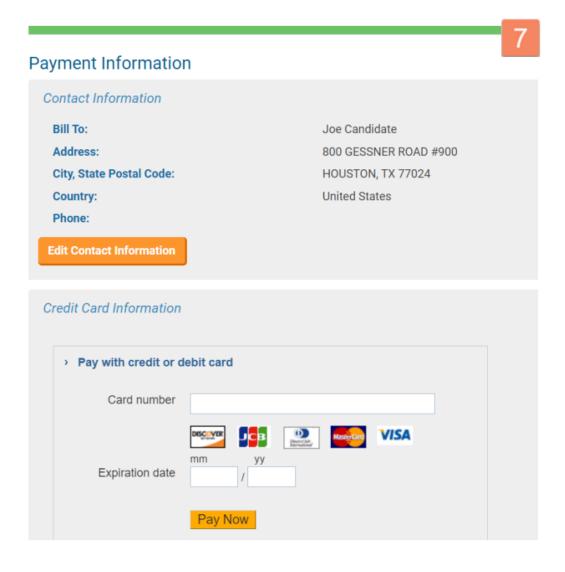
> Complete all of the required sections to finalize your application.



### **Pay Fees**

All application fees are non-refundable please see below to determinefees. Tiered pricing is available for application submissions, fees are based on region.

To determine which fee apply to you, view the Tiered Pricing Chart in the Appendix. Find the country associated with your address, and determine the applicable fee. Discounted rates apply to tiers 2 and 3.



Tier	CFM Application Fee in USD		
	Member	Non-Member	
1	\$550	\$815	
2	\$449	\$652	
3	\$341	\$505	
GSA	\$529.49	\$203.72	

An email notice will be sent to the candidate when the application has been approved. This may take up to 21 days. The email will contain instructions for registering for the exam through the Prometric Testing Center.

Upon approval of the CFM Exam Application, the candidate will have 90 days to schedule and complete the exam. Candidates should make certain that they are aware of the requirements associated with any changes to scheduled exams. The information regarding rescheduling will be in the confirmation email.

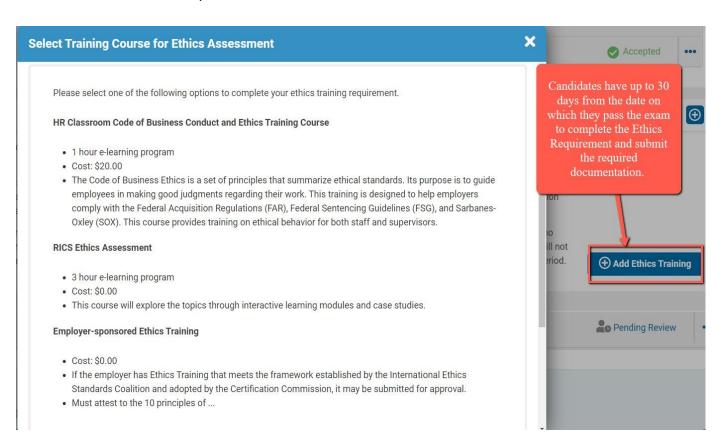
In the event your application is incomplete or lacks the required information, it will be "Rejected". A rejected application will have a noteattached explaining why the form was rejected.

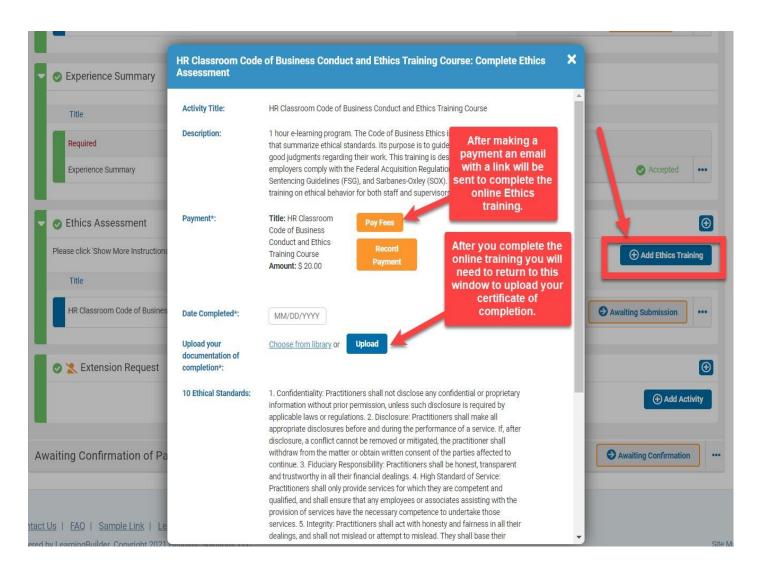
# **CFM Ethics Training Requirement**

All CFM Exam Applicants are required to take an Ethics Assessment prior to issuance of the CFM certificate. Additionally, all CFMs recertifying, will be required to take the Ethics Assessment once every 6 years, or with every other recertification period.

The CFM Scheme Committee has determined the criteria for programs meeting the standards of the IESC, and thus far, have chosen two programs which meet the requirements, one is the RICS Ethics Assessment and the other is HR Training Courses – Code of Business Conduct and Ethics Training. Access for the HR Training Course is found in the candidate's CAMP record.

If a CFM's employer has an Ethics Assessment which employees take as part of in-service training, and the course covers the 10 required principles (see CFM Handbook), it can be submitted to meet the requirement.





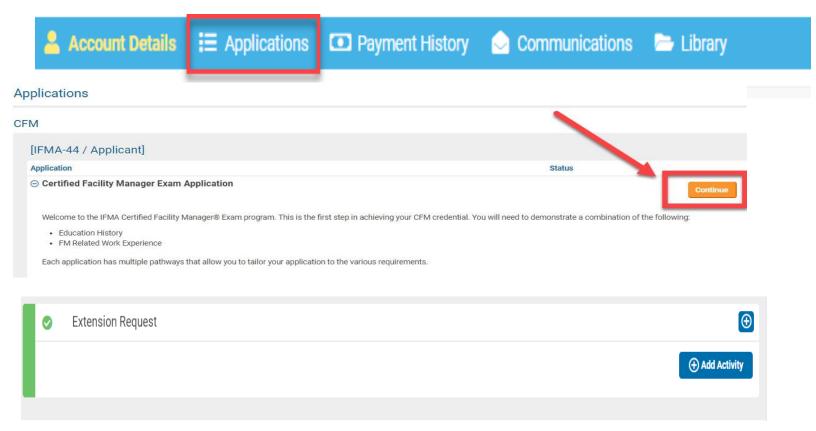
# **CFM Exam Extended Eligibility**

Candidates who are approved for the CFM Exam have 90 days to schedule and take the exam. In the event that a candidate needs to extend the exam period, this can be done by completing the **Eligible to Test Expired - Renew Eligibility Form**.

There is a US\$50 fee required for the Eligibility Extension.

Upon approval of the CFM Exam Eligibility Extension, the candidate will have 90 days to schedule and complete the exam. Candidates should make certain that they are aware of the requirements associated with any changes to scheduled exams.

Click on Applications > Click View for the CFM Exam A Application > scroll down to the end of the page to select Add activity on Extension Request task group and pay extension fee.

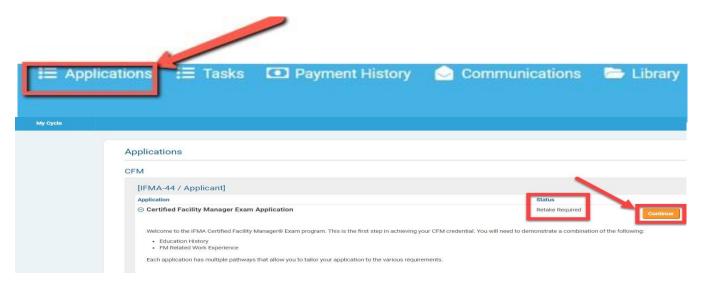


# **CFM Exam Re-take Application**

Candidates who are unsuccessful in passing the CFM Exam have up to one year from the date of the first unsuccessful exam to re-take the exam at a reduced fee. The fee is US\$265 for IFMA Members and US\$365 for Nonmembers. After one year, the candidatewill need to submit a new CFM application and make full payment for the CFM exam application fee.

To complete the CFM Exam Re-take Application: After logging into CAMP<sup>2</sup>

From the dashboard click on Applications > choose CFM Exam Application > Select Ready for Retest Action and pay fee



The CFM Exam Retake Application Payment form must also be completed, submitted and confirmed in order for the CFMExam Retake Application to be approved.

The payment forms are broken down for Member, Nonmember and GSA. If you are an employee or contractor working for the federal government, you may be eligible for the GSA program. If you do not see the GSA payment form and believe that you are eligible to use this form, please contact the IFMA Credentials Department at +1-713-623-4362.

An email notice with scheduling instructions will be sent to the candidate when the application has been approved. This may take up to 21 days. The email will contain instructions for registering for the exam at a Prometric Testing Center.

Upon approval of the CFM Exam Re-take Application, the candidate will have 90 days to schedule and complete the exam. Candidates should make certain that they are aware of the requirements associated with any changes to scheduled exams.

#### **CFM Recertification Process**

The Certified Facility Manager certification is valid for three years. In order to achieve recertification, CFMs are required to have six activities in at least two of the four categories:

- I. FM Related Education
- II. FM Practice
- III. Professional Leadership
- IV. Development of the Profession

The CFM Recertification Form can be used to track and upload information for the renewal process.

- Click on your dashboard Applications
- Click on Begin on **Recertification Application**

Select to add activities in the task group and review list of maintenance activities. Complete each task from the categories listed above. Once therequirements are satisfied

- Press Submit, orange button in the top right
- Verify Payment details
- Enter GSA Information if applicable and answer "Yes" to GSAPricing.
- A valid email is required for GSA pricing

Be sure to "Save" the form any time you update it.

# **Retired CFM Application**

#### Rules and Policies for RCFM

The Retired CFM designation is only appropriate for those who do not intend to continue representing themselves as CFMs in the practice of FM. The Retired CFM status will allow individuals to show their association with the certification even though they are no longer maintaining it.

#### **Retired CFM Rules**

- 1. A Retired CFM category has been established for CFMs. This status is available to CFMs who have retired or who have otherwise left the profession and want to indicate past certification.
- 2. There will be no age requirement for the Retired CFM status.
- 3. In order to apply for Retired CFM status, a CFM must be active and no more than six months past the expiration date of their most recent recertification period.
- 4. The fee for the Retired CFM status is US\$95.
- 5. There are no renewal requirements for Retired CFMs. The status is effective for the individual's lifetime.
- 6. There will be an application form for the Retired CFM status, which will indicate agreement with the terms of the retired CFM status.
- 7. If a candidate chooses the RCFM status and later wishes to revert to the active CFM status, he/she will be required to apply for and pass the CFM exam.
- 8. According to ANSI guidelines, Retired CFMs do not hold active certification, and this must be outlined on our website and other media in which certification status is defined. Retired CFMs will not be allowed to use "CFM" in their title, but must use RCFM instead.
- 9. Retired CFMs will receive a certificate indicating their status and a Retired CFM pin.

#### **Apply for the RCFM**

Log in to CAMP (www.ifma.org/my-account/camp).

Apply for the RCFM

Log in to **CAMP**<sup>2</sup>

- ➤ Click on **Applications** on your Dashboard
- Click on **Retired CFM** to begin your application

IFMA will review your application. Applications for RCFM are not processed until the end of the active CFM period. You will be notified when the application is processed and will receive your RCFM certificate packet shortly after that.

# **FMP Application**

When a candidate has completed all four FMP final assessments, he/she becomes qualified to apply for the Facility Management Professional Certificate. Please note it takes a minimum of 48 business hours for all courses to move into the CAMP record and for the FMP application to be visible. It can take longer in some instances.

The final step in the process is to submit the FMP Application with payment through IFMA's **Credential Application and Maintenance Program (CAMP)**. The non-refundable application fee is US\$140 for Professional/Associate Members and US\$250 for Nonmembers.

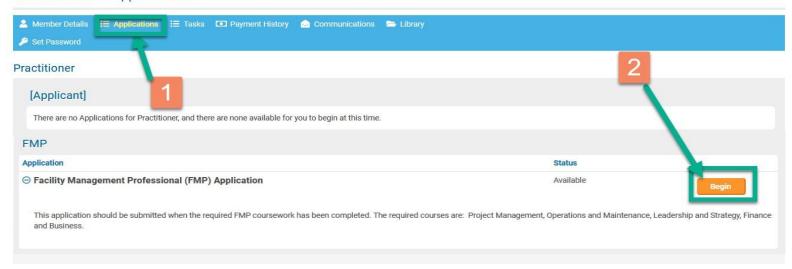
Please Note: When you first access CAMP, log in to your existing credential account using your IFMA.org username and password. (Do not create a new account. If you need assistance with your username and/or password, please call IFMA at +1-713-623-4362.

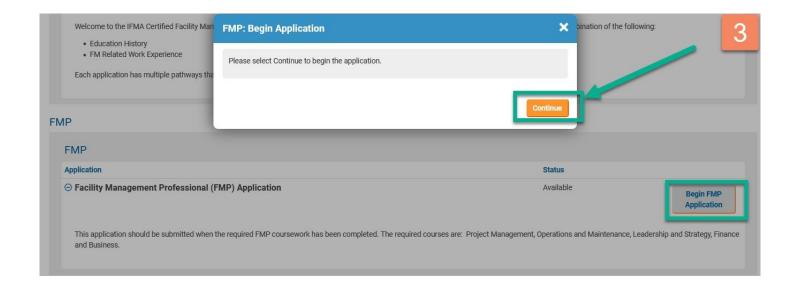
Please allow **3-4 business days** before attempting to access your application to make certain that your assessment results have been updated in CAMP.

#### To access the FMP Application:

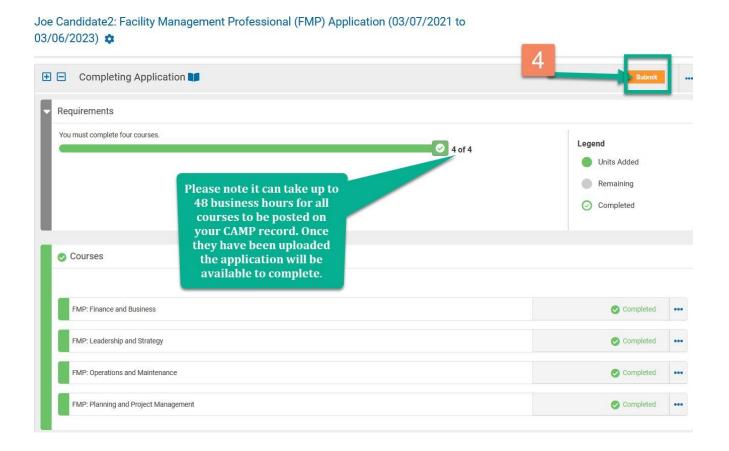
- **Step 1** Click on Applications on the dashboard
- Step 2 Click on **Begin FMP Application**, located on the right-hand side of the webpage.

#### Joe Candidate2: Applications



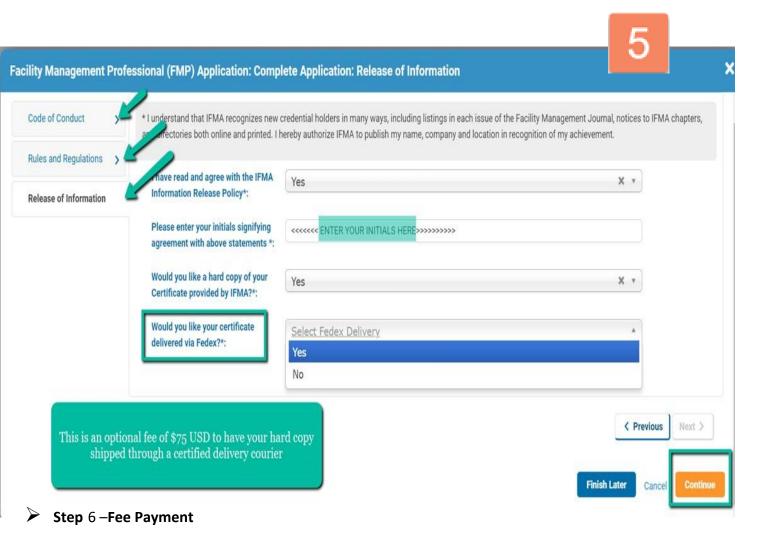


#### > Step 4- Ensure all the prerequisite courses are posted. Click Submit



#### ➤ Step 5– Attestation and Submission

 Use the drop down box to answer the following: Review the Code of Conduct, Rules and Click on Submit a new pop-up window will appear to confirm



- Click on Submit a new pop-up window will appear to confirm your payment eligibility.
- Please keep in mind GSA Pricing is only for <u>United States Federal Government Employees</u>
- If you do not qualify Click: No, I am not eligible.
- Only enter your email if you are US Federal Employee. If you are not leave this area blank
- Press Continue to complete the payment form



The following window will appear with the details of payment amount



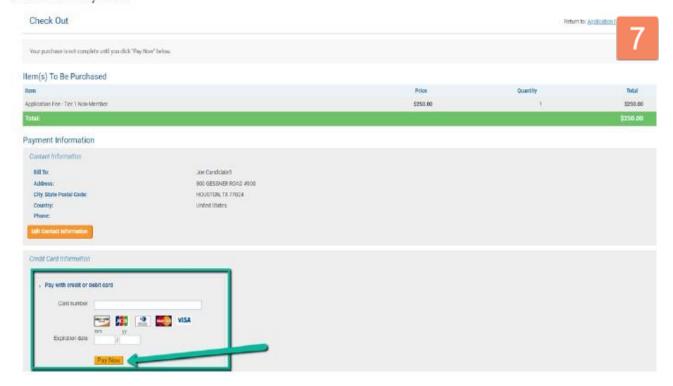
#### Click on Pay Fees

The Check Out window will allow you to edit the billing information

#### Click Continue

Enter your form of payment details

#### Click on Pay Now



#### 6. After Payment Completion your Application

After payment is complete you will receive a confirmation and a receipt. This will complete your submission, IFMA will verify your results. Verification may take up to 30 business days. Once approved, you will be awarded your IFMA Credential.

## **Questions and Issues:**

Candidates with login issues should contact Member Services at 713-623-4362

For issues with the FMP credential contact credentials@ifma.org

# **SFP Application**

When a candidate has completed all three SFP final assessments, he/she becomes qualified to apply for the Sustainability Facility Professional Certificate. Please note it takes a minimum of 48 business hours for all courses to move into the CAMP record and for the FMP application to be visible. It can take longer in some instances.

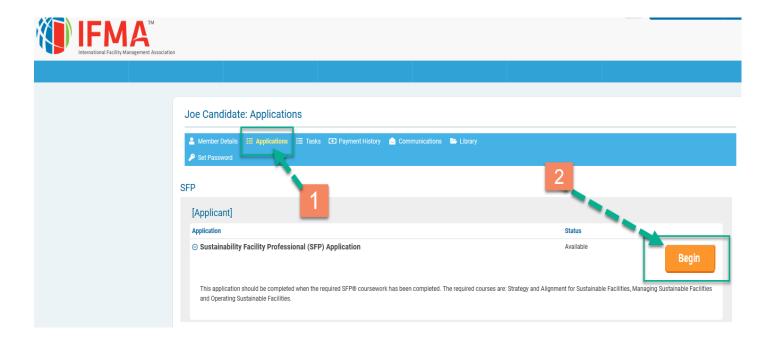
The final step in the process is to submit the SFP Application with payment through IFMA's n **Credential Application and Maintenance Program (CAMP)**. The non-refundable application fee is US\$140 for Professional/Associate Members and US\$250 for Nonmembers.

Please Note: When you first access CAMP, log in to your existing credential account using your IFMA.org username and password. (Do not create a new account. Your login for CAMP will be different from the login information used to access the FMP program.) If you need assistance with your username and/or password, please call IFMA at +1-713-623-4362.

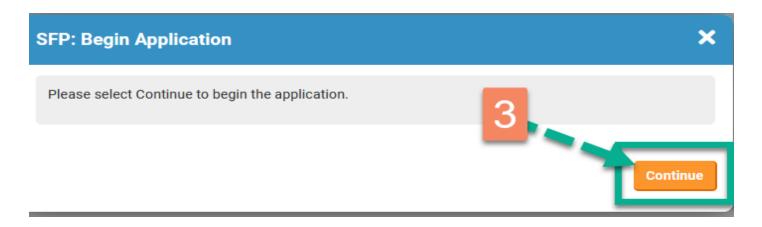
Please allow **3-4 business days** before accessing your application to make certain that your assessment results have been updated in CAMP.

#### To access the SFP Application:

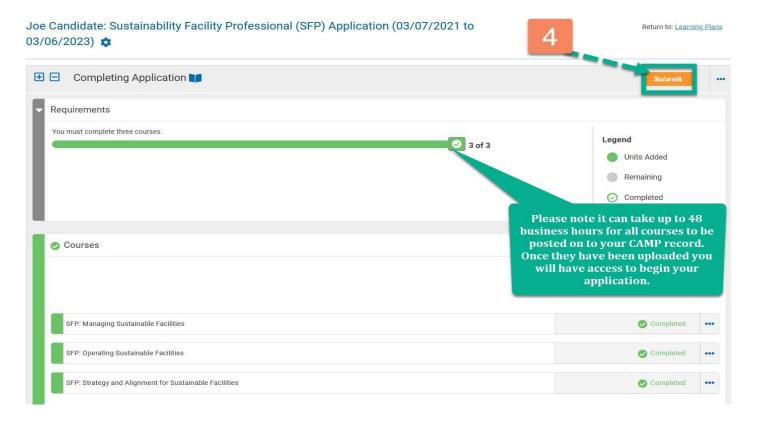
- > **Step 1** Click on Applications
- > Step 2 Begin SFP Application, located on the right-hand side of the webpage



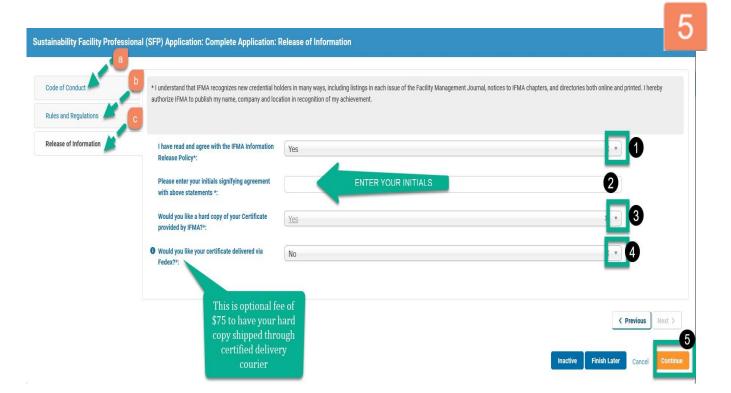
➤ **Step 3**- A pop-up window will appear. Press Continue to open the application.



**Step 4-** Ensure all the prerequisite courses are posted. Click Submit

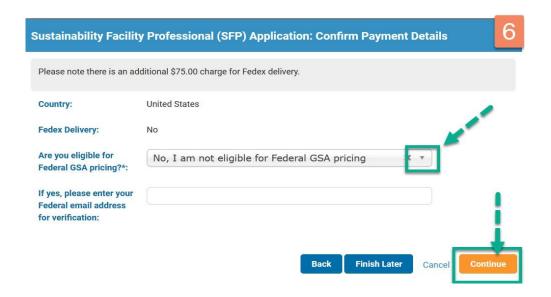


➤ **Step 5** – Attestation and Submission: complete questions



#### Step 6 – Payment Fee

- Click on **Submit** a new pop-up window will appear to confirm your payment eligibility.
   Please keep in mind GSA Pricing is only for <u>United States Federal Government Employees</u>
- If you do not qualify Click: No, I am not eligible drown down box.
  Only enter your email if you are Federal Employee. If you are not leave this area blank.

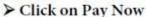


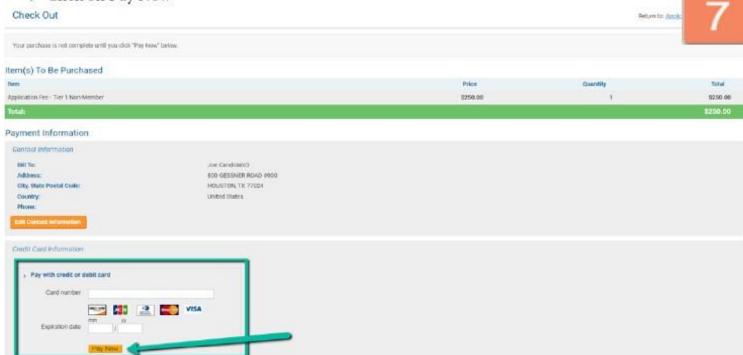
The following window will appear with the details of payment amount

#### ➤ Step 7 - Click on Pay Fees

Pay Fees

- The Check Out window will allow you to edit the billing information
- ➤ Click Continue
  - Enter your form of payment details





## Step 8- After Payment Completion your Application

After payment is complete you will receive a confirmation and a receipt.

This will complete your submission, IFMA will verify your results. Verification may take up to 30 business days. Once approved, you will be awarded your IFMA Credential.

# **IFMA's Online Credentials Registry**

<u>IFMA's Public Credentials Directory</u> allows individuals to verify credentials by name, city, state or country. Results show active credential holders, the credentials they hold and the initial privilege dates of each.

